

Learning methodology	<ul style="list-style-type: none"> • Lectures. • Practical training through: <ul style="list-style-type: none"> • Patient tracer. • System tracer. • Quality tools workshops. • Medical records review Sessions. • Employee files review sessions. • Training materials (PDF) for course syllabus.
Candidate Evaluation	<ul style="list-style-type: none"> • By the end of the training program period the candidate will be granted certificate after evaluation according to : <ul style="list-style-type: none"> • Attendance. • Final assessment (MCQ). • Practical assessment (Case study).
Instructors	<ul style="list-style-type: none"> • Quality instructors: <ul style="list-style-type: none"> • Dr.Mohamed Moussa (Quality consultant) • Dr. Ahmed Abdelsattar (Quality Consultant) • Dr.Eman Yasser (Quality Consultant) • Dr.Karima Hassan (Quality Consultant)
Fees	<p>6000 EGP</p> <p>7000 EGP including transportation</p>
Internship	Two candidates with highest score will be selected for internship for 3 months.

For registration or further information
please contact our training center department through **Mr. Amir Maklad**.
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Quality Training Program

The graphic features a central white plus sign inside a circle, surrounded by various medical icons including a microscope, heart, atom, syringe, thermometer, stethoscope, ambulance, bandage, clipboard, RX, pill, magnifying glass, and a person in a hard hat. The background is a blurred image of a person working on a laptop.

Quality Training Program

Introduction:

- According to Elaraby hospital vision to become the leading hospital in applying most recent 8th edition JCI standards and according to the responsibility towards our community, Quality and patient safety department plan to start a training program matching with rising needs of applying quality standards in healthcare facilities in EGYPT.
- The training program will be unique in mixing between lectures and practical training to gain the know-how in developing quality management systems according to 8th edition JCI standards.

Scope of the program:

- To be the center of excellence for quality and patient safety training.
- Help quality teams in hospitals in implementing JCI standards (8th edition) and GAHAR standards.
- Participate in national project of new insurance law by increasing capabilities of quality team members in implementing quality standards in hospitals.

Benefits of the program:

- Establishing an efficient approach to patient safety and patient-centered care.
- Observe the best practices in the provision of healthcare services and become familiar with implementing the appropriate quality tools through well-planned Practical training and live interaction with hospital staff.
- Developing effective and efficient risk management skills.
- Implementing a performance management system as a key to organizational success.
- The program is particularly designed for participants who aim to develop and enhance their knowledge and experience in JCI (8th edition) accreditation standards and GAHAR registration.
- Participation in workshops and good knowledge of using quality tools.
- Performing patient tracers and system tracers.
- Enhancing capabilities of data management and KPIs analysis.

Training program Highlights

Duration of run	4 Months	
Frequency of attendance	1 Time per week - From 9 am to 5 pm	
Candidates	Health care practitioners with MQM, TQM or CPHQ.	
Learning objectives	By the end of the training program candidate shall Have a good knowledge of JCI standards for hospitals 8th edition.	
	IPSG: International patient safety goals	MMU: Medication Management and Use
	ACC: Access to Care and Continuity of Care	QPS: Quality Improvement and Patient Safety
	PCC: Patient-Centered Care	GLD: Governance, Leadership, and Direction
	AOP: Assessment of Patients	FMS: Facility Management and Safety
	COP: Care of Patients	IPSG: International patient safety goals
	SQE: Staff Qualifications and Education	MOI: Management of Information
	Have a good knowledge of GAHAR registration standards Candidate will be able to : <ul style="list-style-type: none">• Audit on IPSG standards.• Develop Policies and programs.• Conduct Patient tracer.• Conduct System tracer.• Conduct risk assessment and developing risk mitigation measures.• Use RCA tool.• Use FMEA tool for proactive risk assessment.• Analyze KPIs and data management.• Use Performance improvement tool (FOCUS PDCA).• Review patient Medical record.• Develop audit checklists.• Perform facility and safety rounds.• Perform Gap analysis for GAHAR registration standards.	